

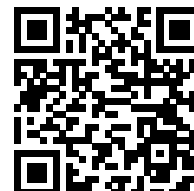
# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

|                                                                                                                                |                                 |                                                                                                               |  |
|--------------------------------------------------------------------------------------------------------------------------------|---------------------------------|---------------------------------------------------------------------------------------------------------------|--|
| <b>1. Trademark</b><br>OPPO                                                                                                    |                                 | <b>2. Model identifier</b><br>CPH2727                                                                         |  |
| <b>3. General product parameters:</b>                                                                                          |                                 |                                                                                                               |  |
| Parameter                                                                                                                      |                                 | Value                                                                                                         |  |
| 4. Device type                                                                                                                 |                                 | Smartphone                                                                                                    |  |
| 5. Operating system                                                                                                            |                                 | Android                                                                                                       |  |
| 6. Energy efficiency class                                                                                                     |                                 | A                                                                                                             |  |
| 7. Battery user-replaceable                                                                                                    |                                 | Yes                                                                                                           |  |
| 8. Battery endurance per cycle (END <sub>device</sub> [h])                                                                     |                                 | 64                                                                                                            |  |
| 9. Battery endurance in cycles - default settings [cycles]                                                                     |                                 | 1 600                                                                                                         |  |
| 10. Rated battery capacity (C <sub>rated</sub> [mAh])                                                                          |                                 | 5 860                                                                                                         |  |
| 11. Shipped with protective cover                                                                                              |                                 | No                                                                                                            |  |
| 12. Repeated free fall reliability test - falls without defect [n]                                                             |                                 | 270                                                                                                           |  |
| 13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]                             |                                 | n.a.                                                                                                          |  |
| 14. Repeated free fall reliability class                                                                                       |                                 | A                                                                                                             |  |
| 15. Ingress protection rating                                                                                                  |                                 | IP65                                                                                                          |  |
| 16. Specified immersion depth in water, in case of IPx8 [m]                                                                    |                                 | n.a.                                                                                                          |  |
| 17. Screen scratch resistance on Mohs hardness scale                                                                           |                                 | 4                                                                                                             |  |
| 18. Charger                                                                                                                    | Required output power [W]       | 10                                                                                                            |  |
|                                                                                                                                | Receptacle type (at device end) | USB-C                                                                                                         |  |
| <b>Repairability information:</b>                                                                                              |                                 |                                                                                                               |  |
| 19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years) |                                 | 6                                                                                                             |  |
| 20. Repairability Class (based on the index below)                                                                             |                                 | B                                                                                                             |  |
| 21. Repairability Index                                                                                                        |                                 | 3,40                                                                                                          |  |
| 21a. Disassembly Depth (S <sub>DD</sub> ) score                                                                                |                                 | 2,70                                                                                                          |  |
| 21b. Fasteners (type) score (S <sub>F</sub> )                                                                                  |                                 | 4,30                                                                                                          |  |
| 21c. Tools (type) score (S <sub>T</sub> )                                                                                      |                                 | 3,00                                                                                                          |  |
| 21d. Spare Part score (S <sub>SP</sub> )                                                                                       |                                 | 5                                                                                                             |  |
| 21e. Software Updates (duration) score (S <sub>SU</sub> )                                                                      |                                 | 3                                                                                                             |  |
| 21f. Repair Information score (S <sub>RI</sub> )                                                                               |                                 | 5                                                                                                             |  |
| 22. Weblink to information on spare parts availability for professional repairers and end users                                |                                 | <a href="https://support.oppo.com/en/answer/?aid=2204306">https://support.oppo.com/en/answer/?aid=2204306</a> |  |

|                                                                        |                                                                                                               |
|------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| 23. Weblink to repair instructions for end-users                       | <a href="https://support.oppo.com/en/answer/?aid=2204306">https://support.oppo.com/en/answer/?aid=2204306</a> |
| 24. Weblink to indicative pre-tax prices                               | <a href="https://support.oppo.com/en/answer/?aid=2204306">https://support.oppo.com/en/answer/?aid=2204306</a> |
| <b>Additional information:</b>                                         |                                                                                                               |
| 25. Minimum duration of the guarantee offered by the supplier [months] | 24                                                                                                            |

Model placed on the Union market from 01/07/2025



**EPREL registration number:** 2316709

<https://eprel.ec.europa.eu/qr/2316709>

**Supplier:** Reflection Investment B.V. (Importer)

**Website:**

**Customer care service:**

**Name:** OPPO service

**Website:** <https://support.oppo.com/>

**Email:** [support@oppo.com](mailto:support@oppo.com)

**Phone:** /

**Address:**  
/